1. SERVICE NAME: RENEWAL OF MOTORIZED TRICYCLE OPERATOR'S PERMIT (MTOP)

Service Information: MOTORIZED TRICYCLE OPERATOR'S PERMIT (MTOP) MEANS A DOCUMENT GRANTING FRANCHISE OR LICENSE TO A PERSON, NATURAL OR JURIDICAL ALLOWING HIM TO OPERATE TRICYCLE-FOR HIRE WITHIN THE CITY PROPER WITHOUT A FIXED ORIGIN AND DESTINATION, IT SHALL BE GRANTED UNLESS THE APPLICANTIS IN POSSESSION AND CUSTODY OF THE TRICYCLE UNIT WITH VALID REGISTRATION PAPERS IN HIS/HER NAME FROM THE LAND TRANSPORTATION OFFICE (LTO). OPERATOR'S MAY RENEW HIS/HER MTOP ONE (1) MONTH BEFORE ITS EXPIRATION DATE.

OFFICE	CITY VICE MAYOR'S OFFICE (FRANCHISING SECTION)
CLASSIFICATION	Simple
TYPE OF TRANSACTION	Government to Citizen
WHO MAY AVAIL	Franchise Holders, Drivers

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Official Receipt of Payment	СТО
Application Form	VMO (Franchising Section)
Original copy of OR/CR of Motor vehicle	LTO
Professional Driver's License	LTO
Barangay Clearance of Franchise Holders	Respective Barangay
Community Tax Certificate (CTC)	Respective Barangay / City Treasurer's Office

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
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Fill out application form for Motorized Tricycle Operator's Permit (MTOP) and submit requirements and Official Receipt	Accepts application form, verifies requirements and prepares Motorized Tricycle Operator's Permit (MTOP) for approval	4 mins.	Rossel Ruiz Frederick Galigaro Vice Mayor Kristelle G. Singson	
Receives the MTOP and signs at the logbook	Issues Approved Motorized Tricycle Operator's Permit (MTOP) and records at the logbook.	1 min.	Rossel Ruiz Frederick Galigaro	

2. <u>ISSUANCE OF FRANCHISE (NEW)</u>

Service Information: FRANCHISE SHALL BE GRANTED FOR MOTORIZED TRICYCLE FOR HIRE OR A VEHICLE COMPOSED OF MOTORCYCLE FITTED WITH A SINGLE WHEELED SIDE CAR OR A MOTORCYCLE WITH A TWO WHEELED CAB USUALLY BEING OPERATED TO RENDER TRANSPORT SERVICES TO THE GENERAL PUBLIC WITH FEE.

OFFICE	CITY VICE MAYOR'S OFFICE (FRANCHISING SECTION)
CLASSIFICATION	Simple
TYPE OF TRANSACTION	Government to Citizen
WHO MAY AVAIL	Any bonafide resident of the City of Candon who wants to operate a tricycle for hire.

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE	
Endorsement letters both from respective TODA Pres., Punong Barangay and Fed. TODA Pres.	Respective Barangay / CCTODA Federated President	
Original / Photocopy of OR/CR of Motor vehicle	LTO / Company where the unit was purchased	
Professional Driver's License	LTO	
Barangay Clearance	Respective Barangay	
Community Tax Certificate (CTC)	Respective Barangay / City Treasurer's Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submits request with requirements	Accepts and verifies requirements	None	30 seconds	Rossel Ruiz Frederick Galigaro
Wait for approval / notification	Recommends for approval to the City Vice Mayor (CTFRB Chaiman) if there is an available franchise for issuance and if the applicant is qualified	None	Maximum of 15 days	Rossel Ruiz Frederick Galigaro Vice Mayor Kristelle G. Singson
Receives the approved franchise	Issues the approved request and advise clients to proceed to the following offices:	None		Rossel Ruiz Frederick Galigaro
	City Health Office – Sputum Test of Tricycle Driver	Free		Lydia V. Pagaduan Michelle Bucalen Marites Cortes
	PSTMD – For inspection of the motorvehicle	None		Sonny Tagal Andres Gadia
	City Business Permit and Licensing Office – For assessment of fees	None		Nora Galigaro Roy Taoaguen Alfie Gray Jero Edward Acance
	Treasury – collect payment	Based from assessment		Marissa Gabor Elvira Valdez CTO personnel

3. ISSUANCE OF CERTIFICATE OF DROPPED OUT /CLEARANCE FOR CANCELLED FRANCHISE

Service Information: Franchise Holder who have cancelled franchise and register their tricycle for not for hire/private at Land Transportation Office (LTO) will secure a dropped out certificates.

OFFICE	CITY VICE MAYOR'S OFFICE (FRANCHISING SECTION)		
CLASSIFICATION	Simple		
TYPE OF TRANSACTION	Government to Citizen		
WHO MAY AVAIL	Franchise Holders		

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Original Copy of OR / CR of Motorvehicle	LTO
Official Receipt of payment (Certification Fee)	City Treasurer's Office

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Request for Clearance / Certification	Verifies record and advise client to pay Certification fee at the Treasurers' Office	P 80.00	30 seconds	Rossel Ruiz Frederick Galigaro
Present Official Request (OR)	Prepares the Certification and present to the City Vice Mayor for approval	None	5 mins.	Rossel Ruiz Frederick Galigaro Vice Mayor Kristelle G. Singson
Receives the certificate / Clearance	Records in the logbook and issues the Certificate / Clearance	None	1 min	Rossel Ruiz Frederick Galigaro